

Return Form

Seller
Matej Kubiš - REFLEXTO, Internátna 28, 97404 Banská Bystrica, Slovakia email: info@safer-bike.com, tel.: +421 902 560 110

Customer	
Name and Surname:	
Address:	
Town:	
Postcode:	
Phone number:	
E-Mail:	

Ordered through:	
Order number:	
Order date:	
Invoice number:	
Returning Items: (name, code, quantity)	
Description of the defective product:	

Preferred method to resolve	
Exchange of the item for different product: (will be sent to the address of the customer provided above)	yes <input type="checkbox"/> no <input type="checkbox"/>
Refund of the purchase price: By bank transfer to IBAN/SWIFT:	yes <input type="checkbox"/> no <input type="checkbox"/>

For security reasons, most refunds will be processed via the original payment method, i.e payment by debit card will be refunded to the original debit card used at the time of order.

Send return form and properly packed goods to the address: **Matej Kubiš - REFLEXTO, Internátna 28, 97404 Banská Bystrica, Slovakia** no later than 14 days.

We recommend that you use a recorded or secure delivery method as we will not be responsible for any loss or damage during transit. The direct costs of returning goods are borne by the buyer.

In Date

.....

Name Surname (signature)