

Buyer's right to withdraw from the purchase contract

1. Right to withdraw from the purchase contract

You have the right to withdraw from this purchase contract without giving a reason within 14 days. The withdrawal period will expire 14 days from the date on which you or the designated third party other than the carrier receive delivery of the goods.

When applying the right to withdraw from the purchase agreement, please inform us of your decision to withdraw from this purchase agreement with a clear statement, for example by sending a letter to: **Matej Kubiš - REFLEXTO, Internátna 28, 97404 Banská Bystrica, Slovakia** or by sending an e-mail to: **info@safer-bike.com**.

For this purpose, you can use template of the cancelation form to withdraw from the purchase contract, which is available to download at our website www.safer-bike.com. You have the option to fill in and send a sample cancelation form or any other unambiguous cancellation notice from the purchase contract also electronically via our website www.safer-bike.com. If you use this option, we will immediately confirm your acceptance of the withdrawal from the purchase agreement by e-mail.

The withdrawal period is maintained if you send a notice of exercising the right to withdraw from the purchase contract before the expiry of the withdrawal period.

2. Consequences of withdrawal

In the event of a withdrawal from the purchase contract, seller will refund you all payments you have made in connection with the purchase contract, in particular the purchase price, including the delivery cost to you. This does not apply to additional costs if you have chosen a different kind of delivery, such as the cheapest way of delivery we offer, or the cost of additional services if they were the subject of a contract and if they were fully provided. Payments will be refunded to you without unnecessary delay and in any case no later than 14 days after the date on which your notice of withdrawal from this purchase agreement is received. Refund will be made in the same way you used for your payment unless you explicitly agreed to a different payment method, without incurring any additional fees.

The payment for purchased goods will be paid to you only upon return of the returned goods back to our address, or upon presentation of the document proving the return of the goods, whichever comes first.

Please send us goods back without unnecessary delay and in any case no later than 14 days after the date of the right of withdrawal. The time limit is deemed to be preserved if you send the goods back before the 14-day period expires. The direct cost of returning the goods is borne by you.

Please note that if you withdraw from a purchase contract, you are liable for any reduction in the value of the goods as a result of handling it from the time it is delivered to the moment of its return otherwise than necessary to ascertain the nature, characteristics and functionality of the goods.